Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114001	Application No. 10/784,196		
by Ap	monitudi Discissor deletinent		Applicant Peter Gernold		
(Use several sheets if necessary) (37 CFR \$1.98(b))		Filing Date February 24, 2004	Group Art Unit 2166		

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
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	AF				,		
	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner	Desig.	Document	Publication	Country or		Subclass	Translation	
Initial	ID	Number	Date	Patent Office	Class		Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

	Other Documents (include Author, Title, Date, and Place of Publication)					
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Initial	ID	Document				
/LH/	AQ	SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92.				
	AR					
	AS					
	AT					

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